

## **ONSITE SERVICE FAQs**

### **September 2020 - Phase II**

#### **1. What Safety Precautions are being taken?**

- Your health is our top priority! We will be doing everything we can to ensure that our environment is Safe, Sanitized, Secure, and Spacious. We will be taking precautions to clean and disinfect our facility before, during, and after services. Hand sanitizing stations and masks will be available for your use. Masks will be required by attendees when entering the building and until seated. Please also wear a mask during the worship time of our service (singing) and when moving throughout the building and exiting.
- We encourage all attendees over the age of 65 or those who have a compromised immune system to worship online with us.
- Water fountains will be closed at this time.
- We will have a restroom monitor outside of the restroom to ensure that the restrooms do not become overcrowded.
- Frequently touched surfaces, restrooms, etc. will be sanitized multiple times throughout the service.
- Please note: If you have had any of the following symptoms this week, please worship with us online:
  - Fever over 100.4.
  - Cough or sore throat.
  - Shortness of breath.
  - Contact with anyone having COVID-19 in the last 14 days.

#### **2. How do I attend in person?**

- In order to create a spacious environment, we will have limited seating with adequate spacing in our Auditorium and Overflow Room. No reservations are required. We will have LP Kids classes available during the 10:45 AM service ONLY.

#### **3. What happens once I get here?**

- Parking:
  - As you arrive, please consider others when exiting your vehicle to help maintain social distancing.
- Arrival in the Building
  - The doors will open at 8:30 AM for the 9:00 AM service.
- Lobby:
  - While we love hanging out in the lobby with our church family, we ask that you make your way to the auditorium upon arrival. This will ensure that our hallways remain open to allow for social distancing. Auditorium doors will open 30 minutes before the 9:00 AM service begins. For those attending the 10:45 AM service, we ask that you allow us time to sanitize areas in the auditorium after the 9:00 AM service.

- Upon dismissal, please exit the facility as quickly as possible allowing for appropriate social distancing precautions to remain in place. If you choose to visit outside after service, please do so in a way that does not impede the flow of people exiting.
- Auditorium:
  - At all times, we ask that you maintain a 6-foot safe distance from others as you enjoy the worship experience. Please also wear a mask while in the auditorium unless you are seated. Masks are also to be worn during the worship time of our service.
  - As you enter the Auditorium, ushers will ask that you choose a comfortable place to sit based on the number of people attending (i.e., you or you and family members). This will allow us to maximize our seating capacity while observing social distancing.
  - If your child is attending in the Auditorium with you and becomes disruptive, please quietly exit the auditorium and feel free to continue the service from the front lobby or Overflow Room if space is available, while maintaining safe distancing recommendations. The Overflow Room and Lobby areas will allow for space for your child(ren) and for you to continue to view the service.
  - For those attending the 9:00AM service, we ask that you exit the Auditorium as quickly as possible to allow us time to sanitize and prepare the space for those who will attend the 10:45 AM service.
  - For those attending the 10:45 AM service, we ask that you wait to enter the Auditorium until the doors are opened by a LifePoint staff member to allow us time to complete the cleaning process between services.

#### 4. What are we doing for kids?

- Beginning September 27, 2020, we will hold LP Kids and MIX56 classes in the 10:45 AM service ONLY. Please view the LP Kids FAQs for details on how children will be checked in for this service. No registration is required.
- For those attending the 9:00 AM service only, please continue to have your child(ren) sit with you in the auditorium.
- If you are not ready to have your children attend classes during the 10:45 AM service, we understand. Please have them sit with you in the auditorium.
- Regardless of the service you attend, LP Kids is providing lessons created just for your child that will be accessible on the LifePoint Kids Facebook Page and the LP Kids YouTube Channel (search THE GO SHOW LifePoint). These lessons will be posted every Sunday morning before the beginning of the 9:00 AM service. **If your child will remain with you in the Auditorium, don't forget to bring a tablet or mobile device with a pair of headphones for them to use when listening to their lesson.** This will help us maintain a distraction-free environment.

## **5. Will there be coffee and donuts?**

- The Cafe' will not be open at this time in an effort to limit touchpoints.  
Individual water bottles are available for you to pick up should you need one.

## **6. Offerings**

- Online giving is suggested; however, we will have drop boxes positioned at the auditorium doors to allow for physical gifts to be dropped off when exiting the auditorium.